

Dependable. Prompt. Professional.

That is what you can expect with our FIRST PRIORITY Service.

This level of service delivers optimum performance of your equipment, live technical support and on-site diagnostics when you need it.



Preventative Maintenance Program

The best call is the one you don't have to make. Our preventative maintenance program is conducted by our field technicians on a scheduled basis. System maintenance will greatly reduce the chance of down time, thus increasing your productivity and bottom line.



Service Hours: 24/7

We offer the best in class support by operating a 24-7 Help Desk manned by only skilled technicians, 365 days a year and even during the holiday seasons. If our technicians are not immediately available, we guarantee a response within 1 hour.



Priority On-Site: On-Time

We believe issues should be solved the first time at the first point of contact. Our long history shows that 85% of technical issues can be resolved over the phone within minutes - not hours or days. In rare cases where an on-site visit is required, our Help Desk will schedule the visit on the same call.



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